

## **Privacy Policy – Refunds Policy – Terms & Conditions**

### **Privacy Policy**

**This Privacy Policy sets out Zentry Forced-Entry Security Solutions (“The Company”) policies regarding its collection and use of information relating to the Zentry Advanced Security Solutions Website. Visitors (“Visitors”) or Purchasers (“Purchasers”) to the website provide personal information when ordering items online or requesting further information.**

**The Company collects, maintains, and processes information provided by Visitor requests and orders placed by Purchasers on the website. The Company will not sell any of the information that it obtains to third parties for any purpose nor allow the use of this material by third parties. However, in the event of a sale of the Company, information provided by or collected by the Company about Visitors or Purchasers may be sold, assigned, or transferred to the new buyer of the Company.**

**The Company reserves the right to use the information to send details about future offers and the Company at its own discretion may record and collect information about how visitors use the Website.**

**The company does not knowingly solicit or collect data from children, and does not knowingly market to children online without express parental consent or notification. The Company recognize that protecting children's identities and online privacy is important and that responsibility rests with the Company and with parents. If you believe your child has provided personally identifiable information to us, please contact us so we can allow you the opportunity to review and delete such information.**

**Visitors and Purchasers may provide personal information to the Company on or through the Website. The Company will allow reasonable access to, and review of, such information, where such information is readily available, upon proper verification of the person seeking such access.**

**The company may make information concerning the website, and the uses thereof, available to law enforcement personnel and agencies when requested**

to do so or as required by law. The company may also disclose such information upon a good faith belief that it is required to do so, in order to protect its property or in furtherance to an investigation regarding a breach of the Terms of Use.

By using or providing information to the Website, visitors and Purchasers understand and consent to the collection, processing and use of such information in Ireland, UK, United States, Canada and other countries and territories for the purposes set forth in this Policy.

The company takes seriously the security of information related to the use of the Website and endeavours to protect visitor and Purchasers information in the following ways;

**Protects your data against unauthorised use.**

**Follows strict security procedures in the storage and disclosure of information, which Visitors have given to us, to prevent unauthorised access**

The Company may update this Policy at any time by posting the amended Policy on the Website. The revised or amended Policy shall automatically be effective.

Visitors and Purchasers wishing to communicate with the Company with questions, comments or complaints about this Policy, or the Website, should forward such communication to; [info@Zentry3.com](mailto:info@Zentry3.com)

The Company is committed to protecting your privacy and uses information it collect s on the site to make shopping at Zentry Forced-Entry Security Solutions possible and to enhance your overall shopping experience. The company welcomes your questions and comments by email about any topic, including Data Protection and your privacy.

**Refunds Policy**

The Company is here to help and is committed to providing the best possible service to our customers. However, recognises that sometimes things can go wrong. If you are not entirely satisfied with the service you have received, email us on [info@zentry3.com](mailto:info@zentry3.com).

## **RETURNS POLICY**

- Goods must be returned within thirty days
- Goods must be free of damage to powder-coating paint
- All returned device components should have same cover protection as when received and returned in strong packaging similar to that received

## **How to Return Goods**

**Step 1:** Advise us by email to [info@zentry3.com](mailto:info@zentry3.com) that you wish to return goods and let us know why you wish to do so.

**Step2:** Place the goods in the packaging and seal the packaging.

**Step 3:** Ensure that you have attached Completed Customs form that you can obtain from your local Post Service to the front of packaging otherwise the goods will be disposed of by US Customs before they leave the United States.

**Step 4:** Obtain and keep record of the tracking reference number obtained from your Postal Service.

**Step 5:** Return the goods to our Dublin, Ireland office, address details as follows; Zentry Forced-Entry Security Solutions, Unit 17 Western Parkway Business Centre, Lower Ballymount Road, Dublin 12, Ireland.

It can take 10 -14 business days for us to receive your return to our warehouse in Ireland.

Your refund will be processed within 2 business days of receipt at our premises and we will advise you by email.

**Note:** Refunds are contingent on us receiving returned goods and in perfect condition.

## **Terms & Conditions**

- 1. Zentry Forced-Entry Security Solutions is a registered company in Ireland with company registration number 60176**
- 2. Zentry Forced-Entry Security Solutions manufactures and sells a range of home security devices.**

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- 3. Unless expressly agreed in writing by Zentry Forced-Entry Security Solutions ("The Company), these conditions shall apply between the Company and any purchaser and no conditions inconsistent therewith shall unless expressly agreed in writing by the Company, be deemed to override or vary these conditions.**
- 4. The prices quoted on the website are current rates inclusive of all costs to the purchaser.**
- 5. Orders accepted by the Company can be cancelled by the purchaser providing notification is given prior to despatch. See Refund Policy.**
- 6. Unless otherwise agreed, payment is to be made by the purchaser to the company by means of payment on-line.**
- 7. All products advertised are subject to availability and generally available ex stock.**

- 8. While the Company will do its utmost to maintain stocks of all products advertised on its website, the Company will not be liable in any way for dates of delivery stipulated by the purchaser.**
- 9. The sales order contract is entered into on the express condition that the Company is exempt from all liability arising from any hindrances whatsoever beyond the Company's control which prevents or delays the due execution thereof.**
- 10. Deliveries may be suspended at the option of the Company pending any contingency beyond its control such as fire, accident, strikes, lock-outs, breakdown, government priority orders, transport difficulties or delays, or force majeure causing short supply of goods.**
- 11. The Company accepts no liabilities whatsoever for goods damaged during transit unless written notice is given to the Company within five days of receipt of goods.**
- 12. The risk in the goods will pass to the purchaser on delivery of the goods.**
- 13. The Company's liability for any claim, whether in contract, tort or otherwise, or for any loss or damage arising out of this contract shall in no case exceed the price paid by the purchaser to the Company for the goods which give rise to the claim. In no event shall the Company be liable for any loss of profits or any special or consequential damage suffered by the purchaser.**
- 14. The Contract between the Company and the Purchaser shall be governed by and shall be interpreted in accordance with the Laws of Ireland.**
- 15. The Company sets out in its catalogues details that meet certain specifications to use. The Company accepts no liability for the use of any goods outside these specifications.**
- 16. The contractual rights which the purchaser enjoys by virtue of Sections 12, 13, 14 and 15 of the Sale of Goods Act 1893 as amended are in no way prejudiced by any statement contained in these Conditions of Sale provided that the purchaser deals with the Company as a consumer under the contract.**

## **Terms & Conditions Relating To Website zentry3.com**

The Zentry Forced-Entry Security Solutions website zentry3.com comprises of various pages and these are offered to the Visitor or the Purchaser on condition of acceptance without modification of the terms, conditions and notices contained herein (the “Terms”). The Visitor or Purchaser’s use of zentry3.com constitutes their agreement to all terms

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**These Terms and Conditions are applicable every time the Visitor or Purchaser accesses the website and/or orders on the website.**

**This website is owned and operated by Zentry Forced-Entry Security Solutions .All rights in this website are owned by the Company. Any unauthorised use, copying or modification is prohibited.**

**All orders placed through our website will be subject to our acceptance of the order.**

**When an order is placed on the Company’s website, the Purchaser will receive an email from the Company acknowledging the order and will insert an estimated timescales for delivery. The order will be accepted by the Company (and a contract will then be formed between the Company and the Purchaser) when the goods are despatched. Title to the goods will pass to the Purchaser on delivery of such goods.**

**Please make sure that Company’s Privacy Policy which explains how we safeguard any data which you provide to us in order for us to fulfil your online order is understood.**

**The Company is the operator of this website, and the owners of the compilation of information in this website.**

**The Company’s rights are protected by Irish, European, and International intellectual property laws, including those for the protection of copyrights,**

**trademarks, and database rights. Misuse of this website may incur civil liability or attract criminal sanctions.**

**The Company grants the Visitor and Purchaser a limited, non-exclusive and revocable licence to access the website for the purposes of browsing our product offer(s), ordering goods or services from us.**

**The Visitor's or Purchaser's licence to access the website does not extend to any commercial use of the website, or to any use of the website whatsoever which is for the benefit of any commercial entity other than us.**

**The Purchaser is expressly not permitted to download any part of the web site (other than by reason of requiring our brochure), to amend or modify it or any part of it, to reproduce or copy, sell (including any resale), or otherwise exploit the website (or any part of it) for any purpose other than as set out above, nor is the Visitor or Purchaser permitted to link to any element of it.**

**All brand names, product designs, product and service names and titles and copyright used in this site are trademarks, trade names, service marks or copyright of their respective holders. No permission is given by Zentry Forced-Entry Security Solutions for the use of such brand names, product designs, product and service names and titles and copyright by any other person and such use may constitute an infringement of the holder's rights.**

**The registered office and head office details as follows;**

**Zentry Forced-Entry Security Solutions, Unit 17, Western Parkway  
Business Centre, Lr Ballymount Rd. Dublin 12, Republic of Ireland.**

**January 2017.**

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